



Welders Supply Company of Louisville, Inc.
331 Boxley Avenue • Louisville, KY 40209
Phone: 502 637-4771 • Sales Fax: 502 637-1033
Office Fax: 502 634-3073

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Valued Customers,

As you are aware, the Governors of Kentucky and Indiana have issued Executive Orders requiring many businesses to cease operations and workers to stay at home due to COVID-19 pandemic.

Based on guidance issued by the U.S. Department of Homeland Security on Identification of Essential Critical Infrastructure Sectors (CISA), Welders Supply Company operates as a supplier in multiple "critical infrastructure industries" including healthcare/public health, transportation and logistics, energy, water and wastewater, and critical manufacturing. As such, we have been identified as an essential business in executive orders issued in both Kentucky and Indiana and we remain open serving our customers who are also essential businesses.

Beginning Friday, March 27th we will be taking further precautions during in-person business transactions.

- Orders should be called or emailed to Inside Sales or your salesperson.
 - *Inside Sales: phone: 502-637-4771 / email: twebb@wsclou.com*
 - *Alternatively, you can place your order via our customer portal at myweldaccount.com*
 - *Contact us at 502-637-4771 to request an online account be set up along with assistance placing your initial online order.*
- You can pick up your order at the cylinder dock at our 331 Boxley Distribution Center, or call from your vehicle upon arrival and we will bring any supply items out to you.
- We will not require a signature on the order.
- We will accept orders on open account or by credit card over the phone.
- We will have the ability to wait on one customer at a time in-person, as necessary.

Please understand that it is in everyone's best interest to maintain social distancing to help protect the safety of our staff, customers, and our community.

Our dedicated employees are taking precautions, including washing hands, social distancing to limit interactions, wiping down devices, and staying home if we are sick or in contact with someone exposed to the virus.

We will continue to keep you updated of any further changes. Thank you for the trust you place in us in supplying your gases and welding products.



Larry Simpson
Welders Supply President